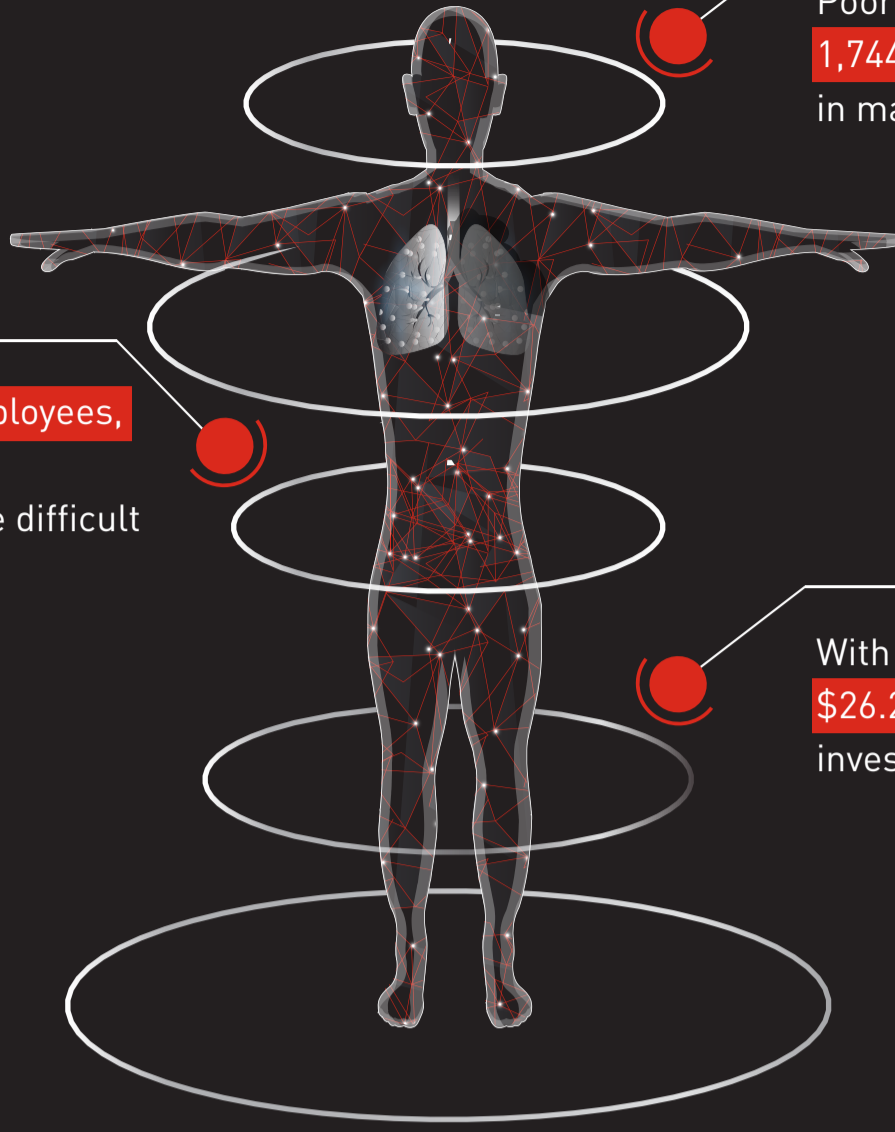


# Are Your Patients Suffering?



Poor communication factored into **1,744 patient deaths and over \$1.7 billion** in malpractice costs in the past 5 years.

**Disparate networks, remote employees,** rising mobile device usage and cybercrime make delivering care difficult and inefficient.

With the UCaaS market expected to reach **\$26.2 billion by 2027,** now is the time to invest in a unified communication platform.

## 5 Reasons Healthcare Facilities Need UCaaS

### 1. STRATEGIC ADVANTAGE

**51% of healthcare consumers** cited convenience as their most important factor in selecting providers.

### 2. IMPROVE PATIENT CARE

**96% of patients** report that poor customer service is their #1 complaint. UCaaS allows you to monitor critical cases, respond to crises, implement training or best practices whenever, wherever.

### 3. EASY INTEGRATION

Our UCaaS solutions are **easily integrated/designed to work** with your platforms and allow facilities to offer more telehealth opportunities and remote care support in the future.



### 4. HIPAA SECURITY

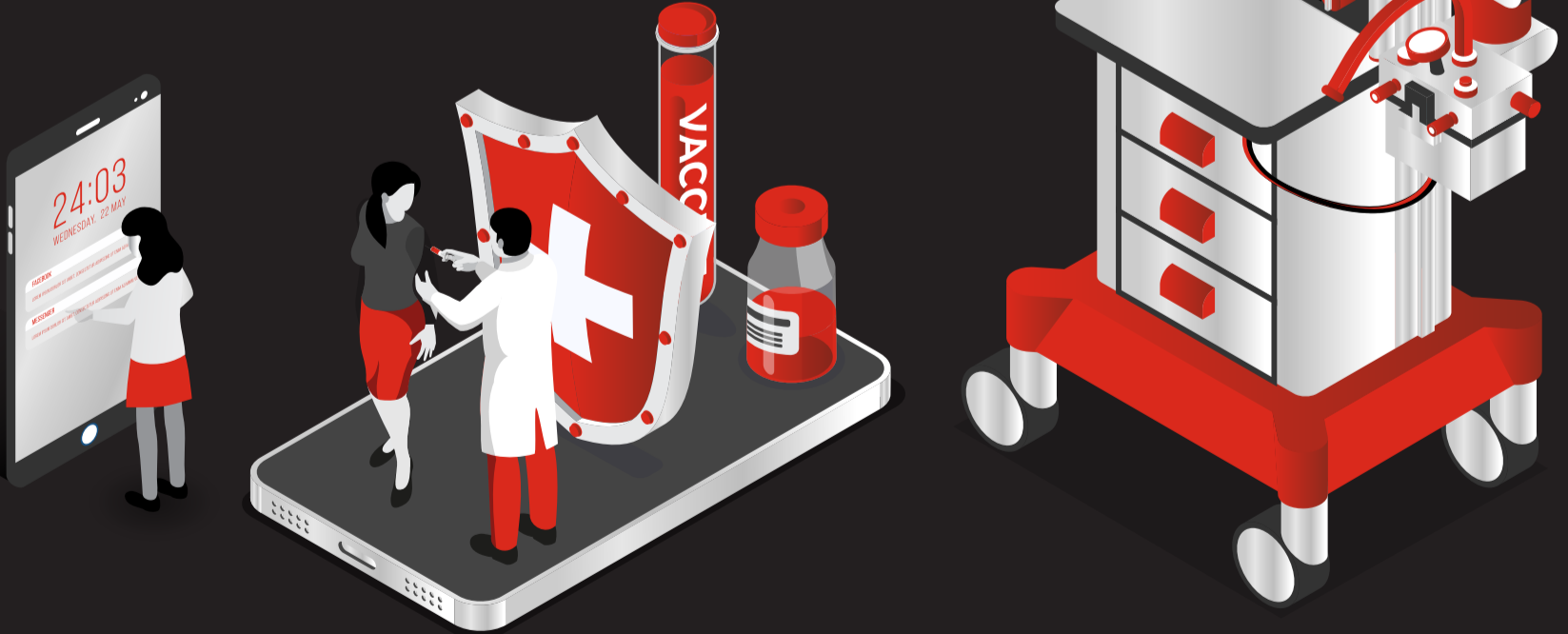
**78 million healthcare** records have been breached since 2009. UCaaS provides high-end cloud-based security to secure patient data and help IT meet stringent compliance requirements.

### 5. INCREASE PRODUCTIVITY

**90% of providers** say contact centers will play an integral role in driving exceptional patient experiences in the next 2 years.

## Increase Patient Trust

**60% of patients trust medical providers** more who deploy digital technologies, 50 percent trust urgent care and public health clinics more.



Enjoy a pay as you grow model that allows easy expansion in numbers of users and functionalities.

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