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UCaaS and Security Bundle

By bundling Unified Communications as-a-Service (UCaaS) transport, along with an additional layer of basic security functionality, businesses can effectively mitigate risk and deliver communication and collaboration functionalities in an integrated platform.

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Challenge

Security operations teams must dedicate resources to monitoring and addressing a wide range of issues related to people, process and technology. Constantly evolving cybersecurity risks require vigilance against new viruses and new points of entry. Internal policies and processes must guard against human error, negligence and willful acts. Given the breadth and depth of potential risks to oversee, teams can become overwhelmed by basic troubleshooting tasks, which can lead to neglect of more critical and complex issues, as well as compromised communication and collaboration functionality.

❝ MONITORING AND ADDRESSING A WIDE RANGE OF ISSUES RELATED TO PEOPLE, PROCESS AND TECHNOLOGY CAN BE A CHALLENGE. ❞

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Solution

A bundled solution that integrates Unified Communication as a Service (UCaaS) transport, along with an additional layer of basic security functionality, can help teams that are stretched thin juggling myriad priorities.

A cloud-based solution, UCaaS offers a set of integrated and scalable functionalities that include IP Telephony, messaging and presence, conferencing, mobility and collaboration.

Bundling options can also integrate with multiple forms of transport, such as MPLS, SD-WAN, DIA, and Broadband, to address specific requirements around bandwidth, reliability and scalability.

Features of the EiB solution include:
> Enhanced collaboration and communication
> 24x7 proactive monitoring by U.S. Network Operations Center
> 24x7 Global Customer Support
> Web portal for full visibility and management
> On-demand dashboards and report generation
> Competitive value-added bundle pricing

Coupled with affordable, enterprise-grade security, a bundled solution reduces risk and costs while improving agility and simplifying management.

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Benefits

Bundling UCaaS and security allows businesses to evolve from a Capex to Opex model, reducing total cost of ownership and investment in infrastructure and network operations. A pay-as-you-grow model, meanwhile, allows for expansion in the number of users and functionalities.

Additional benefits include cost predictability, high network availability and business continuity.

By integrating a security layer into the communications and collaboration platform, EiB provides oversight of common security risks such as Denial of Service (DoS), Spam Over Internet Telephony (SPIT) and Theft of Service (ToS). The knowledge that basic security monitoring and problem detection is native to the platform, meanwhile, delivers peace of mind to engineering teams and frees up resources to focus on more critical security concerns.

❝ ALLOWS FOR EXPANSION IN THE NUMBER OF USERS AND FUNCTIONALITIES. ❞

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